



## Bayfront Health St. Petersburg Achieves Rapid Results with Automated Rounding



### Background

Bayfront Health System, an affiliate of Community Health Systems (CHS), is a leading healthcare organization of seven hospitals and over 6,000 medical professionals. Bayfront selected their 480-bed flagship location, Bayfront Health St. Petersburg, to pilot CLARIFIRE ROUNDS™. CLARIFIRE is the first choice for an automated rounding solution to streamline patient experience processes across large organizations.

### Solution

Prior to CLARIFIRE ROUNDS, Bayfront's leadership rounding was performed manually on paper forms that left the organization with little ability to track, trend and respond. CLARIFIRE ROUNDS automated and standardized Bayfront's rounding process (including EMR integration) in less than 30 days. The leadership team defined and designed their own rounding views and associated workflow based on their unique business needs. Adoption of the technology was quick, with managers and assistant nurse managers using their iPads efficiently from the first day. Rounding screens with interactive communications and simple survey buttons were praised as intuitive and easy, adding to the consistent use of the solution. The organization also leveraged CLARIFIRE's Patient Experience Workflow to launch workflow and distribute it automatically throughout the organization in real-time, with robust dashboards and meaningful reporting, centralizing critical information and facilitating data driven decision-making.

The application enabled them, for the first time, to have a consolidated view into the patient experience, launching issues to key stakeholders and ancillary departments, right from the iPad, while delivering robust reporting.

### Proven Results

- Within the first 45 days of the CLARIFIRE ROUNDS pilot, Bayfront experienced a 5% increase in Nurse Communication.
- Prior to implementation, four selected units averaged a baseline of 60% rounds completed. After implementing the pilot, they reported 90% rounds completed.

**"We love this application and hope to never stop using it. Rounding and manually entering data has been a large bottleneck for our managers, which is completely alleviated by this wonderful tool"**

- Nurse Manager

**"I have loved CLARIFIRE ROUNDS since the first time I saw it. The Kudos notes are helpful for our HR department to start the reimbursement and evaluation process."**

- Nurse Manager

**"We were thrilled to see that the technology was directly impacting our patient experience scores so quickly."**

- Director of Patient Experience

#### Contact us for more information:

866-222-3370 | [www.eClarifire.com](http://www.eClarifire.com) | [health@eclarifire.com](mailto:health@eclarifire.com)  
11399 16<sup>th</sup> Ct. N., Suite 100, Saint Petersburg, FL 33716