

Dynamic Rounding

The intelligent business proposition that can increase HCAHPS scores with innovative technology

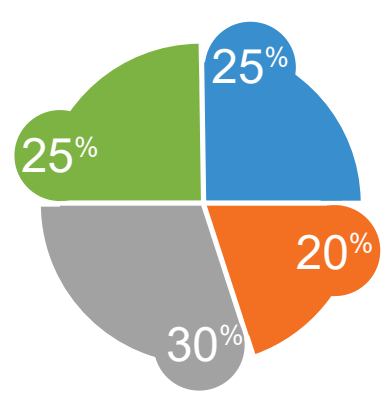


Unlock your potential

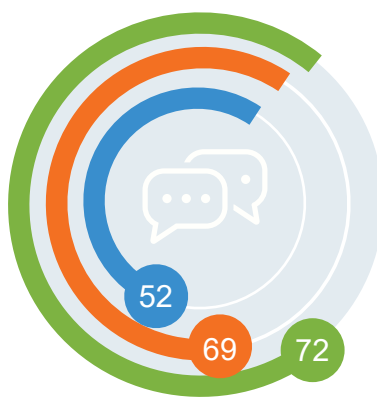


The key to unlocking this value is adding the brains [Clarifire technology] for better patient experience.

Patient rounding is one of the most productive strategies for increasing patient satisfaction. With the HCAHPS "Patient Experience of Care" Domain of the Hospital Value-Based Purchasing (VBP) program measuring second in order of importance below "Clinical Care," hospitals have increased their focus on patient rounding in order to improve patient satisfaction.



VBP domains and weights. HCAHPS Patient Experience of Care 25%, Clinical Care 30%, Safety 20%, Efficiency and Cost Reduction 25%.



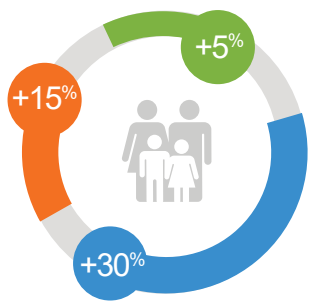
Average HCAHPS score (1-100) in three critical Categories: Responsiveness of Hospital Staff, Care Transition, and Overall Hospital Rating.*



Half of those surveyed say they lack the right technology to maximize rounding potential.

OPPORTUNITY FOR IMPACT

CLARIFIRE HEALTH™ - Smarter, more dynamic rounding with intelligent real-time interactive data translates into improved patient experience and a better business impact.



average increased results in under 40 days rounding accountability 30%, communication 5% and overall perception of care 15%.

+120 hours/month



Savings

Increase rounding productivity up to 120 hours per 15 units / month with CLARIFIRE workflow automation.

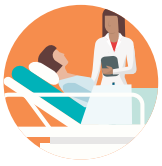


Increased income

each percentage point increase in HCAHPS score translates to an average 3-6% increase in revenue

ENHANCED EXPERIENCES

CLARIFIRE HEALTH provides a combination of innovative technology and intelligent workflow. Users of this mobile technology are provided with easy access to drive proactive management of issues, plus visibility into each patient touch-point throughout the rounding process. The end result is a swift and enduring positive impact on the patients' experience and the hospital's HCAHPS scores.



Patient Preferences: Patient experience summaries provide preferences from current and historical admissions, contributing to increased patient trust and satisfaction.



Communication: With nearly half the HCAHPS dimensions addressing communication, it is critical to have an innovative rounding solution that nurses love to use – fostering engagement of all parties.



Standardized Process of Care: Dynamic rounding standardizes the process of care across the healthcare network – from emergency department/registration to discharge.



Escalations: Real-time workflow for issue management and measurable resolution results.



Easy to Use Mobile Interface: Minimal clicks, minimal scrolling and intuitive usability.



Improved Patient Satisfaction: Raise the bar for exceptional patient satisfaction with dynamic and innovative patient rounding.

* VBP is a Centers for Medicare & Medicaid Services (CMS) initiative (above) information applies only to the Medicare Fee-For-Service Program **Summary of HCAHPS Survey Results Centers for Medicare & Medicaid Services, April 2015 to March 2016 Discharges US Hospital results.

To find out more about how CLARIFIRE HEALTH™ can increase your HCAHPS scores, visit clarifirehealth.com

